

These instructions are specific to **Internet Explorer** and **Netscape Navigator** browsers. **America Online** users typically experience problems when using our **Apply Online** system.

## **What is a cookie?**

A cookie is a set of data that a website server gives to a browser the first time a user visits a site. It is updated with each return visit. Cookies store information such as a **USERID** or **Password** and what parts of the site were visited. Our system uses cookies, but no information is permanently written to your computer.

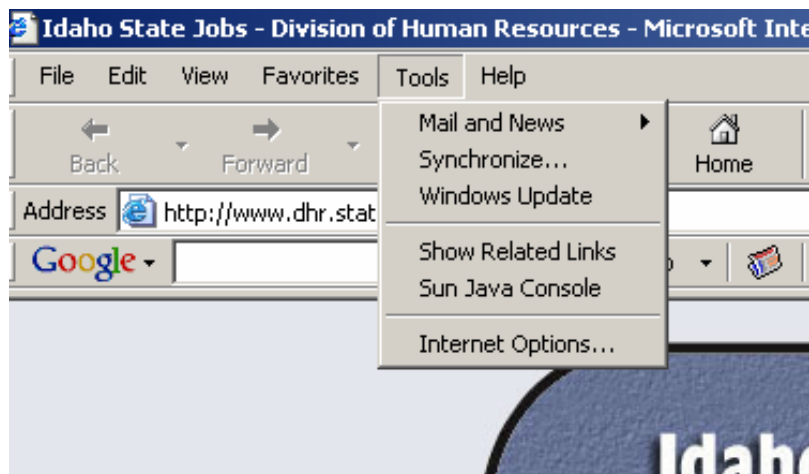
## **Enabling Cookies**

To find out what version of browser you are using, open **Internet Explorer** or **Netscape Navigator** and click on **Help** and **About**. This will open a window that will tell you what version you have. Then go to the appropriate section (below) and follow the step-by-step instructions to enable cookies on your computer.

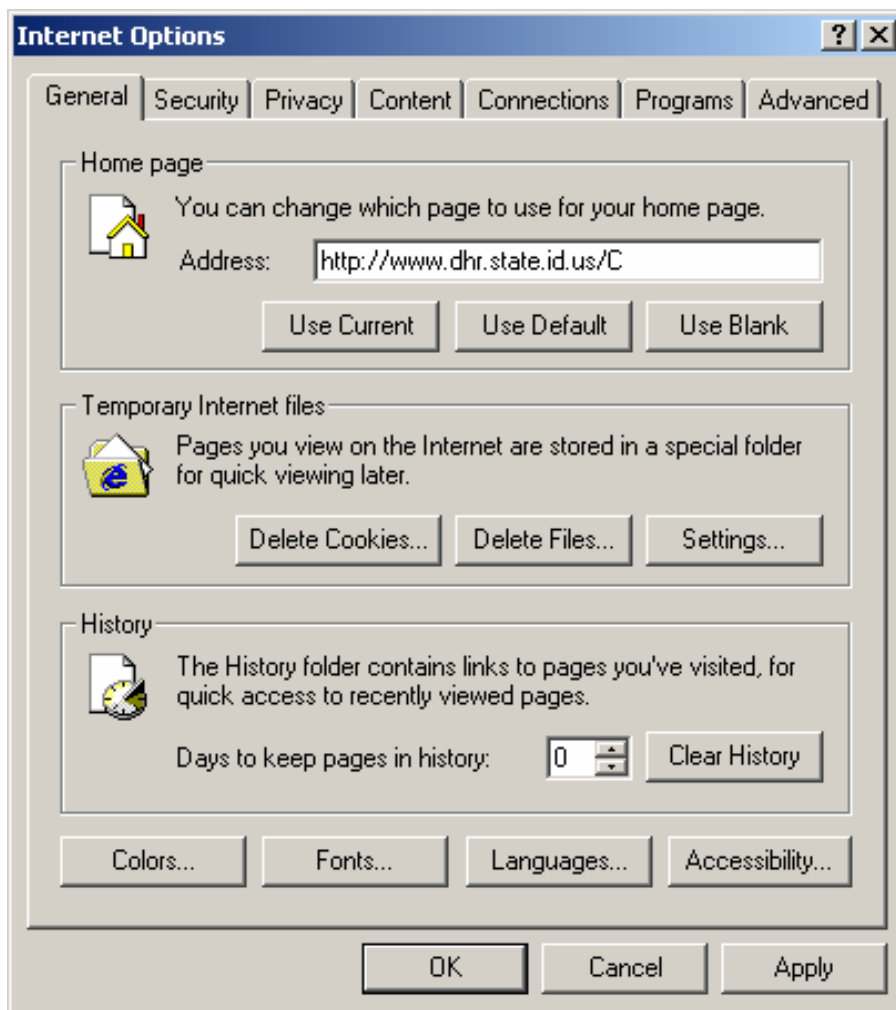
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### Internet Explorer 6.0:

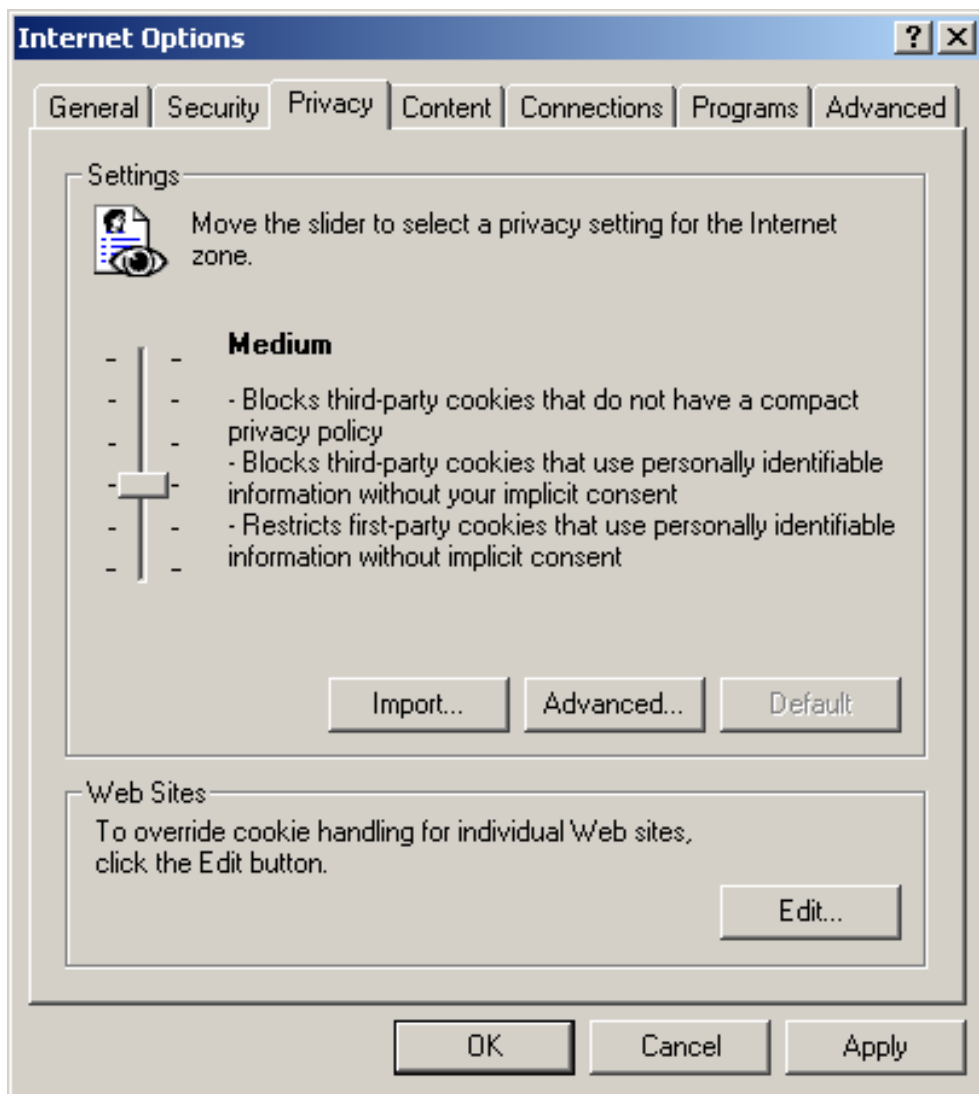
1. Open Internet Explorer 6.0 and click on **Tools** and **Internet Options**.



2. This will open the **Internet Options** screen.



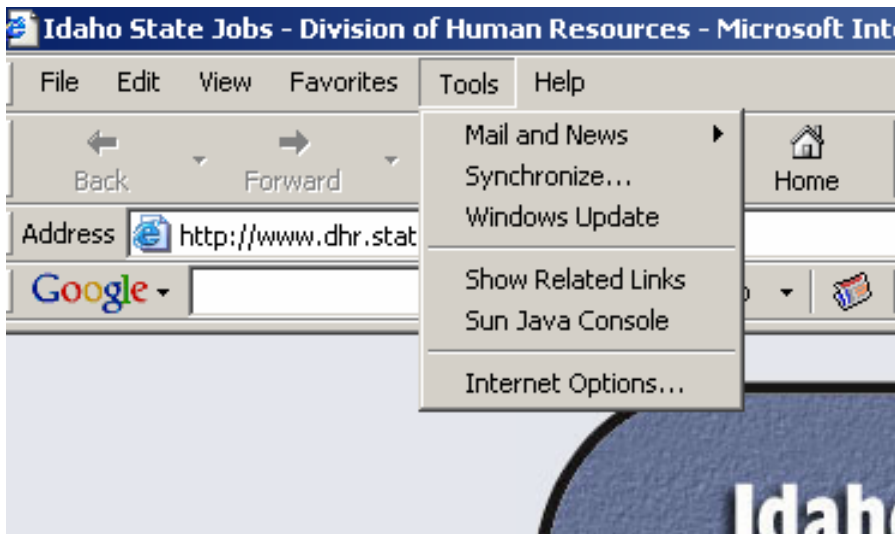
3. Click on the **Privacy** tab and change the level to **Medium**.



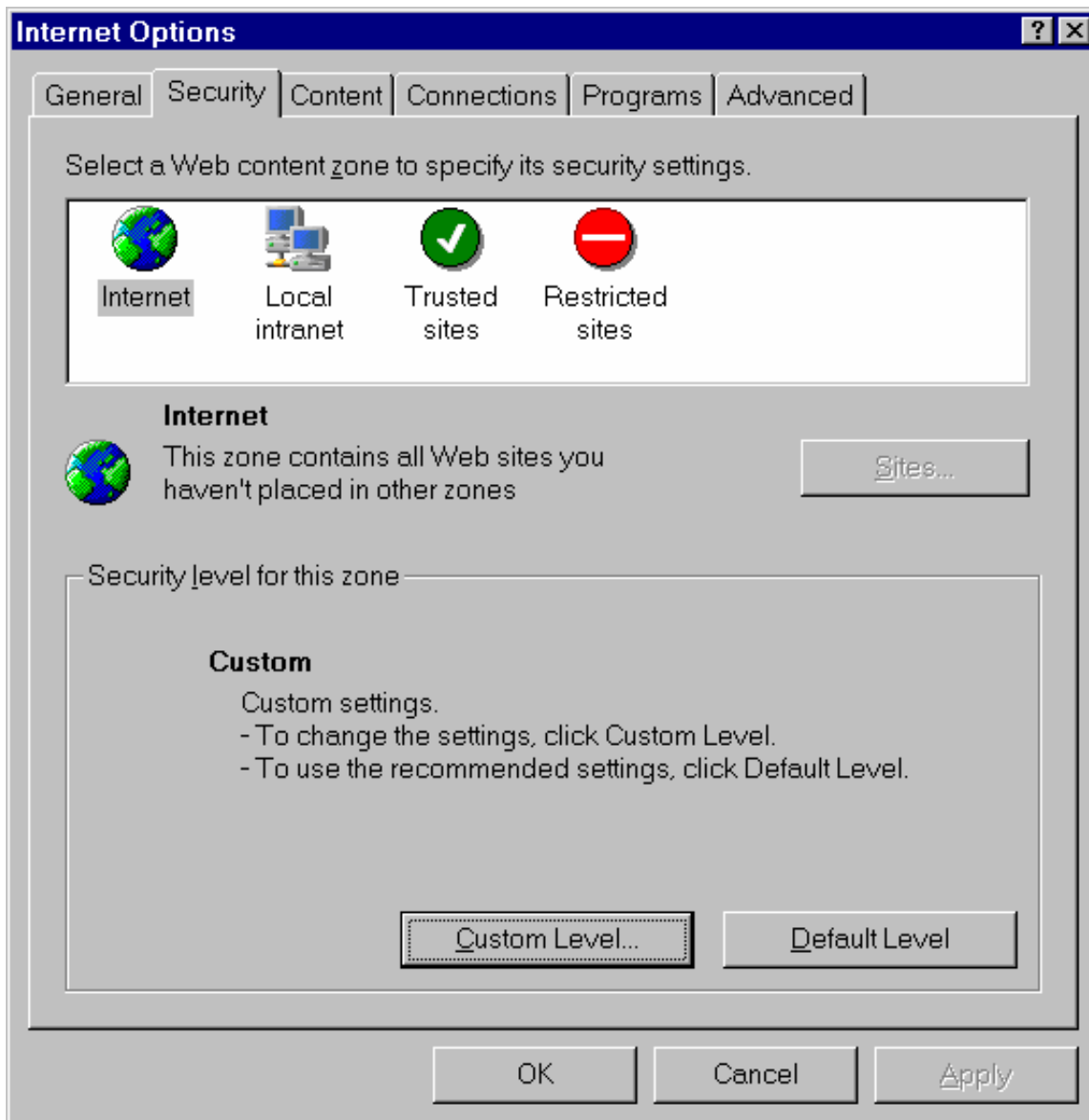
4. Click **OK** to close the **Internet Options** screen.

## Internet Explorer 5.5 and 5.0:

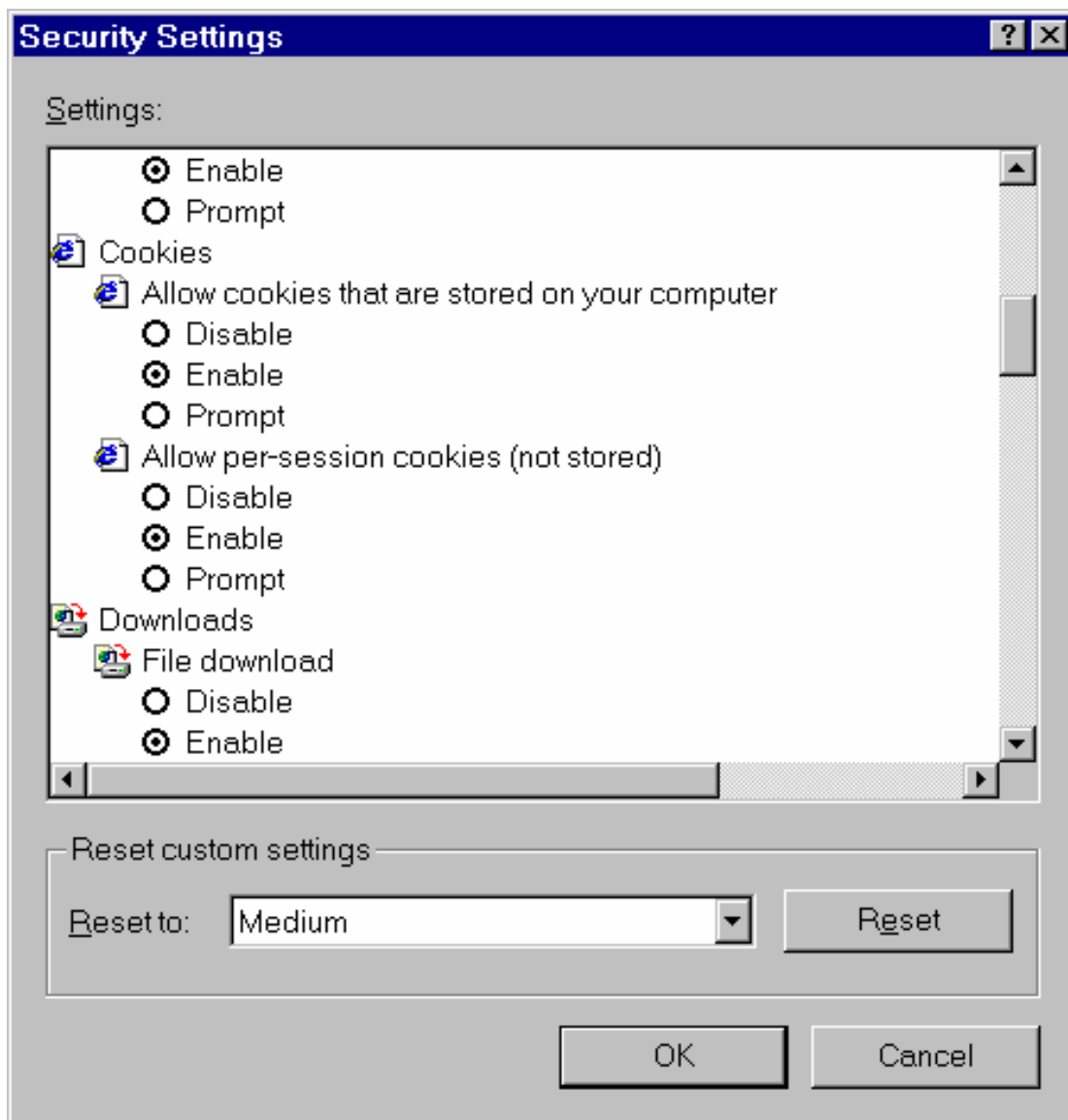
1. Open Internet Explorer 5.5 or 5.0 and click on **Tools** and **Internet Options**.



2. This will open the **Internet Options** screen.



3. Click on the **Security** tab and click on the **Internet** icon. Scroll down to **Cookies** and click **Enable** under both **Allow cookies that are stored on you computer** and **Allow per-session cookies (not stored)**.



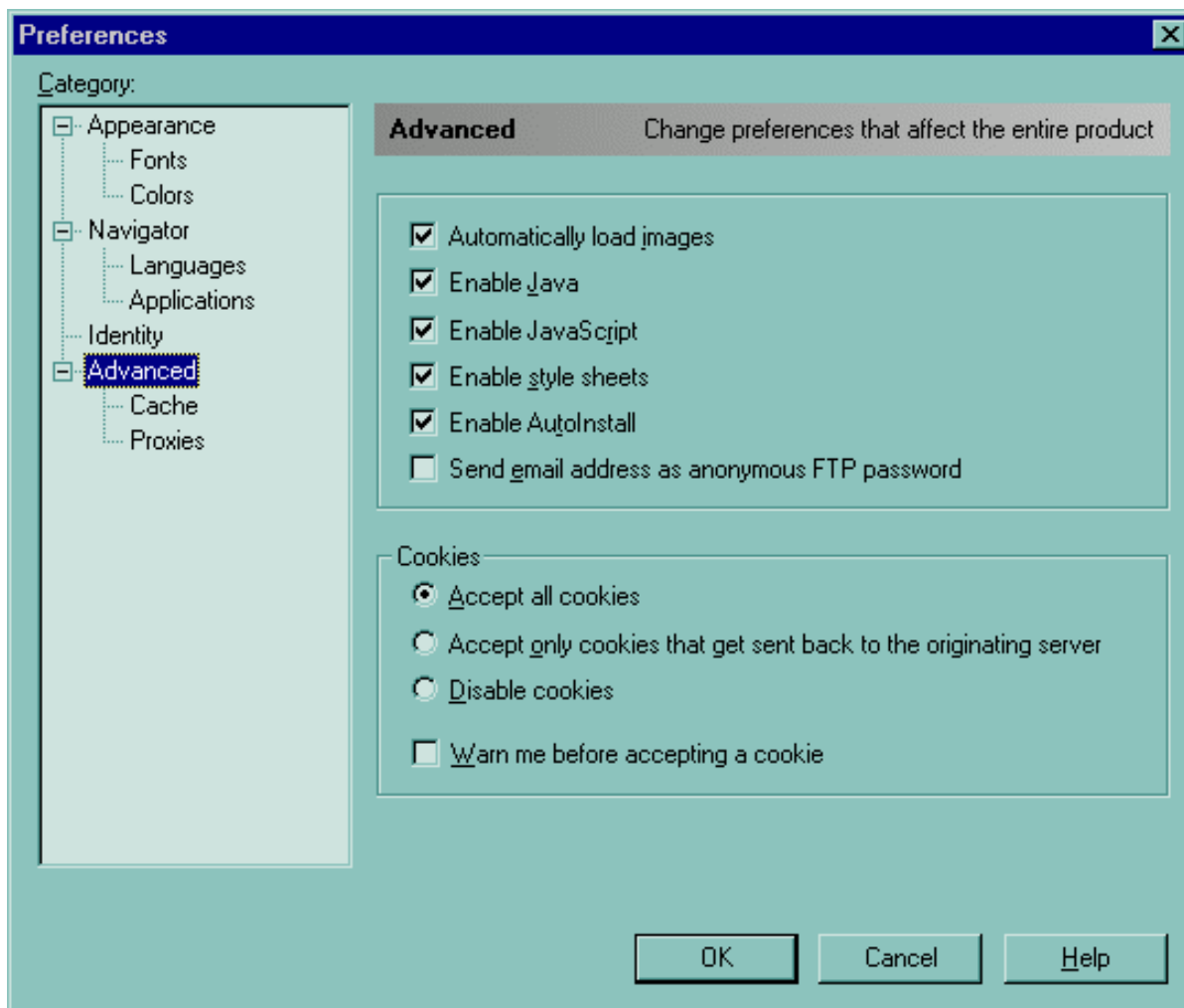
4. Click **OK** to close the **Internet Options** screen.

## Netscape 4.0 and 4.5:

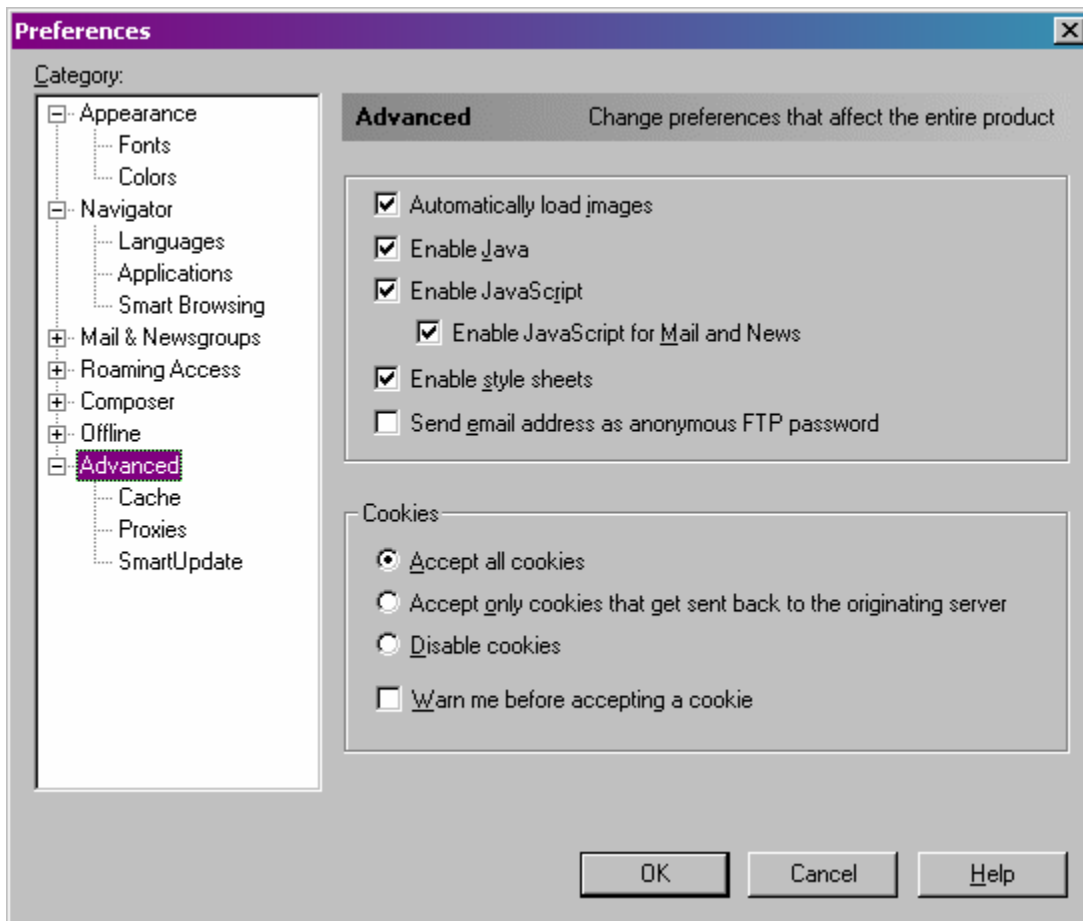
1. Open Netscape 4.0 or 4.5 and click on **Edit** and **Preferences**.



2. This will open the **Preferences** screen. Click on the **Advanced** category and select **Accept all cookies** under **Cookies** (on the right).  
(Netscape 4.0)



Netscape 4.5



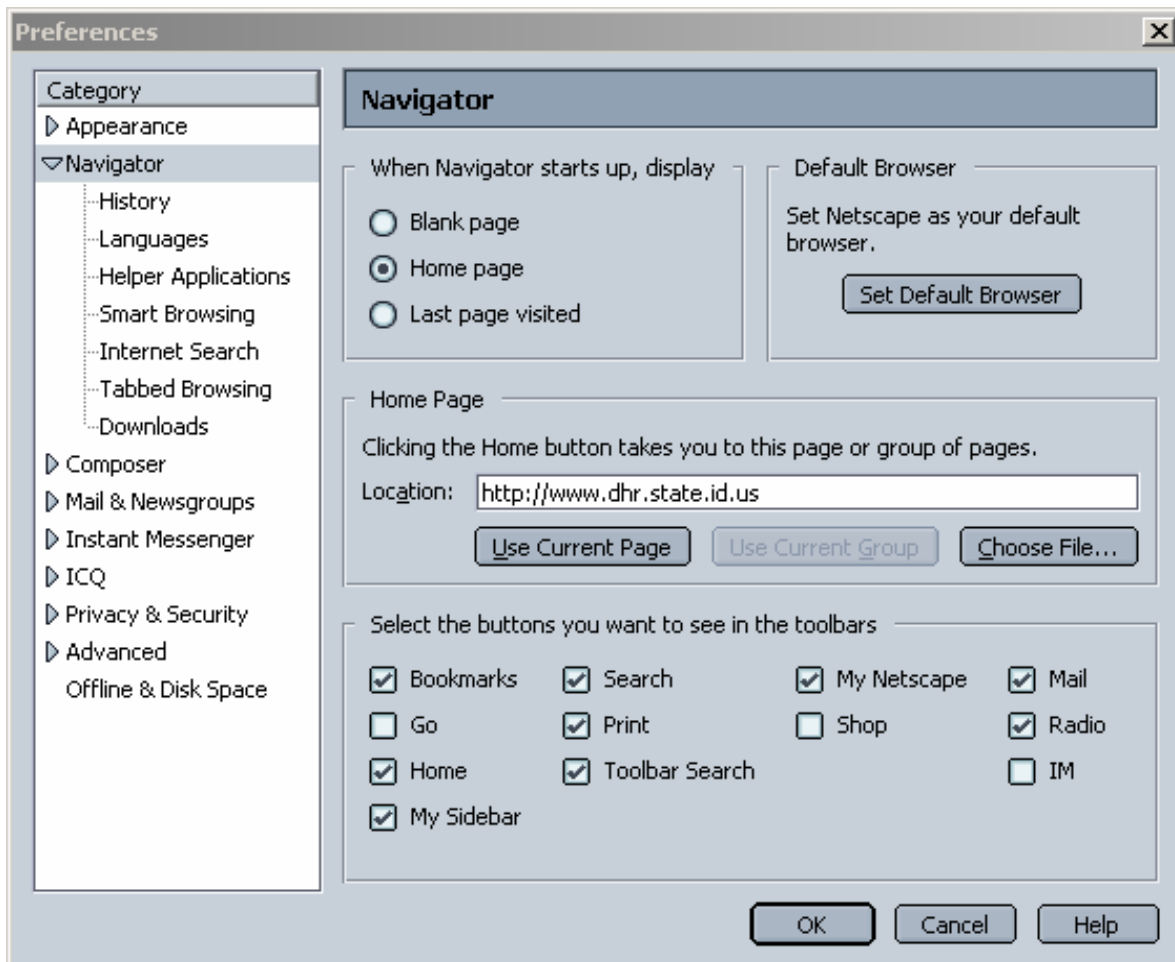
3. Click **OK** to close the **Preferences** screen.

## Netscape 7.0:

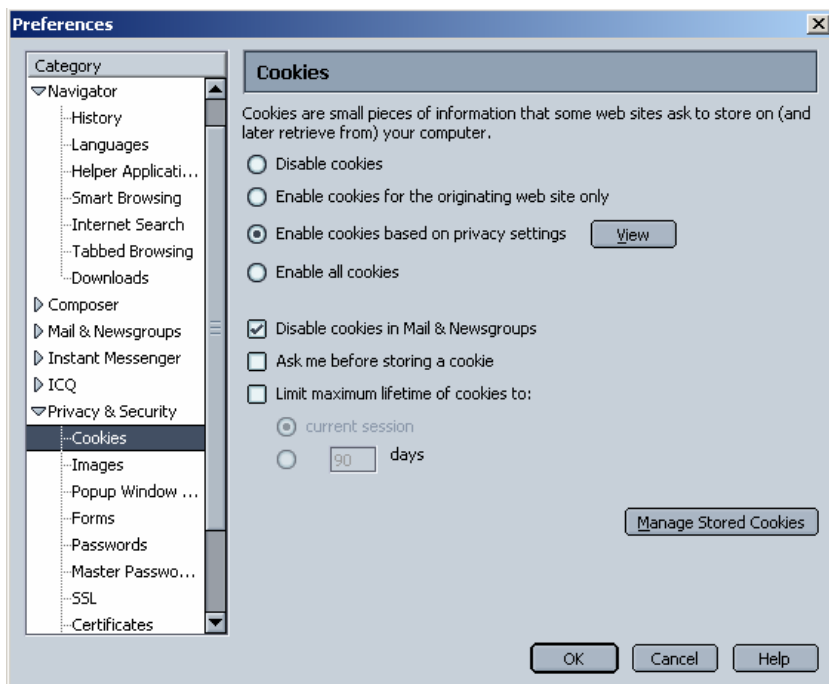
1. Open Netscape 7.0 and click on **Edit** and **Preferences**.



2. This will open the **Preferences** screen.



3. Expand the **Privacy & Security** category on the left by clicking on the small arrow and click on **Cookies**.



4. Ensure that **Enable cookies based on privacy settings** OR **Enable all cookies** is selected and click **OK** to close the **Preferences** screen.